

Contact Name, Firm Name

What doesn't work? We can solve it! Call Customer Service at 1-888-534-4344

View or start your own topic on the [Solutions discussion group](#) ([How to use LinkedIn](#))



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Get the most from your Adagio accounting with these solutions. To unsubscribe, put "Remove" in the Subject line.

What's Your Problem – Start a Discussion in the Solutions group on LinkedIn

In this newsletter, instead of showing you solutions for problems you may or may not have with your accounting, we're showing how you can ask for solutions to your specific problems.

Last month, in Issue #7 of the Solutions newsletter, we introduced the [LinkedIn account for AccSys](#) and the [Solutions group](#). Jane from Kelowna was the first AccSys client to [follow AccSys on LinkedIn](#) and [join the Solutions group](#). So, even though you can no longer be first, you can be next!

[The Solutions group](#) on LinkedIn is where you can submit your problem(s) and get the combined expertise of AccSys's clients as well as the AccSys Customer Service Team. This group does not address technical support problems (for tech support, click [Free Support](#)), but for a fresh look at how your system can be improved. Generally, the solutions proposed will be either novel ways of using the software you already have or new software, if appropriate, (Adagio modules, Third Party modules, or general utilities). Sometimes, what you're looking for will be in a newer version of software that you already have.

Here's an example that could be familiar to many. Have you been creating a spreadsheet from scratch in Excel? Post the type of report you need in the Solutions group and explain where the data comes from. Maybe you can generate the spreadsheet easily with tools you already have: ExcelDirect, the Export function, or the financial reporter in Adagio Ledger. It could be that you need Adagio SalesAnalysis or Adagio GridView. Use the expertise and experience of hundreds AccSys clients for suggested solutions.

LinkedIn Discussions

Until AccSys clients, such as you, start their own discussions on the Solutions group in LinkedIn, we've started these discussions to prime the pump. They're from the last Solutions newsletter, issue #8. View the discussions and, if you like, add your comments. [Solutions discussion group](#)

- Are you drowning in paper?
- Are you constantly interrupted?
- Is your chart of accounts, item list, customer list, or vendor list ancient?

How to Use LinkedIn

These are the steps for using LinkedIn. We've also included these instructions at [Customer Support | How to use LinkedIn](#).

- Register for LinkedIn. It's easy and it's free: [Register](#)
- Follow AccSys on LinkedIn: [Follow](#)
- Join the Solutions group on LinkedIn: [Join](#)
- Review the Solutions group discussions: [Review](#)
- Start your own discussion in the Solutions group: Click on "Start a discussion or share something with the group"

If you need help, call AccSys Customer Service at 1-888-534-4344.



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