Contact Name, Firm Name

What doesn't work? We can solve it!   Call Customer Service at 1-888-534-4344

View or start your own topic on the **Solutions discussion group**   (**How to use LinkedIn**)

AccSys Solutions *Solutions*

Free Support   Free Training   Solutions

Consulting   Events

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Get the most from your Adagio accounting with these solutions. To unsubscribe, put "Remove" in the Subject line.

An Easy Way to Track Your Adagio Ideas

Do you get great ideas about how Adagio can be improved to make your life easier and realize you've had those ideas before and never acted on them? Now you can use **MyAdagioIdeas.pdf** to track them.

Many times, Adagio users ask for features that are already in Adagio, just in a different place than where they were looking. Other times, there's a simple workaround. Even if this idea means personal attention from your AccSys consultant is required for training, support, or consulting, Gold Combined Support Plan members frequently find that this service is already included in their support plan or is at a nominal cost.

If your idea is for a new feature in Adagio, AccSys Solutions can submit it to Softrak Systems on your behalf and track it for you.

Here's how you can promote your own ideas:
- Download **MyAdagioIdeas.pdf**
- Write in both your idea and the reason why you want it. Many times solutions are already available, just not in the way you might expect them. What problem does this solve for you? This information lets us see if we can address your problem in another way.
- Fax or scan/email this form to the AccSys Customer Service Team.

We'll review your ideas and get back to you.

Discount on Adagio Academy Online Training – Nov 19-23

Have you recently started to work with Adagio? Has anyone on your staff recently joined your team and needs training?

Training is the very best investment you can make. Your improved use of Adagio will pay back many times over. Here's what makes this training even better:
- Discounts are given if you are on a Combined Support Plan with AccSys Solutions: Gold (20%), Silver (10%)
- Online training means no travel time and no parking expense
- Softrak has reduced the early bird fee for this training by $100.

The early bird fee (by Nov 5) is only $395. **Register with Softrak** and enter "AccSys" in the optional **code from your dealer** field so you get your discount. We will contact you to arrange payment.

Today's Tip – Data Corruption and Opportunistic Locking

If you get data corruption, the first thing to check is how your system is set to use Opportunistic Locking (OpLocks).
- OpLocks should either be all ON or all OFF on the server and all of the workstations, depending on the network configuration
- The versions of Windows on the server and each workstation must be current. See **Compatibility Information**
- The versions of your Adagio modules must be current as well
- The Adagio module Help |System Status will check the OpLocks status. See AccSys Solutions' **Client Support | System Status** for instructions.

Your IT consultant may not be familiar with OpLocks for accounting software. To be safe, contact AccSys Solutions.

Accounting & Systems Solutions

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